24 Month Voip SERVICE CONTRACT

Customer Information

First Name: _____   Last Name: _____

Company name (if applicable): _____

Service Address: _____

Suburb: _____   Postcode: _____

Mobile Ph: _____   (Required for text messaging alerts)

email: _____   Offer Code: _____

Home phone service

Secure your home phone number and avoid line rental costs by running your home phone over your OCB broadband service. This contract is for a 24 month term and includes the handset. No shipping charges if ordered with broadband installation. $15.00 postage fee.   *Please note that porting can take up to 6 weeks.

Home phone call costs per minute (calls are charged in 1 sec increments)
Local and National calls - 13c, Calls to mobiles - 22c, Calls to 13 and 1300 numbers - 43c

☐   Yealink W52P Cordless handset $22.00 / mth plus call costs

☐   I will accept the number provided with the handset, or

☐   *Please port my phone number $29.50 one off fee. My number is : _____

Payment Details

Our Community Broadband invoices your service monthly, in advance. Call costs are billed monthly in arrears. Please complete and return the direct debit form with your preferred payment method. You will be billed on the 1st of every month, with your first payment being pro-rated, and charged with the installation fee on the day following the installation.

*Please note additional fees of 2% are applied to all credit card transactions. Please refer to the Critical Information Summary online for full financial and technical details. All prices are including GST and are in Australian Dollars. Your customer details will only be used to provide you with the service you have requested and to administer your account. We will not pass on your details to any other organization.

Customer Authorisation

I accept and agree to the Our Community Broadband Critical Information Summary and terms and conditions outlined in the SFOA. I accept and agree to the installation process, and what is included in it, as described in the document titled The Installation Process. I confirm that I am 18 years of age or older.

Signature _____   Date _____